



Enline's Hardware and Support Expertise Reduce Tryton Foods' Downtime

Tryton Foods are a rapidly growing food manufacturer based in Hull, with an approximate 500 strong workforce operating across 3 sites, Tryton Foods is the home of the Aunt Bessie's product range and has experienced rapid growth from the very beginning of their operations in 1985. They can produce over 20 million Yorkshire puddings every week, offer an expanding product range and over the last 5 years alone have experienced rapid sales growth. The company constantly review their business practices to sustain their growth rate.

Tryton Foods approached Enline plc to improve their existing core system hardware support. Enline characteristically looked at the bigger picture and were able to discuss and identify a number of other problems and requirements with Tryton Foods.

Being a specialist in both new and refurbished HP hardware Enline were able to identify the missing components to be recovered and provide an identical system to their existing server. In the event of a live system failure Tryton are now able to simply restore their backup to the failover box. As a result of this production down time can be kept to a minimum providing increased efficiency.

Steve Davison, MIS Manager for Tryton Foods asserted "Enline analysed our business system, provided identical equipment and we now boast such a failover system with which we can test restoration of key business systems on a daily basis". Mr Davison went on to explain, "Enline's approach to assist in restoring key business databases was fantastic; our key business server and database application was rescued in timely fashion, supporting the criteria for the new appointment. Since the incident we have worked together and taken a more proactive stance to system monitoring for health and preservation of uptime, which assist in the publication of internal KPI data".

Enline's expertise alongside customised service and support allowed Tryton Foods to implement a Disaster Recovery plan for their MFG pro system within a like for like system. Before the implementation of the new server, maintenance was a significant cost, especially with two systems to support. Enline were able to offer hardware maintenance and software support on both systems allowing significant savings without compromising the level of service.

Enline's Envision365 monitoring product was also implemented on the hardware operating system and the application database. This provides automated SMS email event warnings to be sent automatically to both Tryton and Enline. The parameters for this are monitored by Enline and Tryton to best suit their environment to the ideal solution for them.

Enline and Tryton Foods continue to maintain the strong partnership they have established to enable developments and improvements to be discussed and implemented which complement Tryton's growth targets. Steve Davison stated "In order to maintain the good relationship we meet every other month to keep up to date with market offerings, as well as a performance check on key systems. I would have no hesitation in recommending Enline for their support capabilities, and as a reseller of equipment."



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