

**Integration experts, Enline, unlock the potential of NHS Smart Cards at Mayday Healthcare NHS Trust
- addressing key security and user efficiency issues -**

Mayday Healthcare NHS Trust has enlisted the help of Identity and Access Management experts, Enline, to implement a Single Sign On solution which will enable its two thousand users to sign on to all applications using one smartcard and pin number, thus improving clinical efficiency.

Mayday, which provides hospital based health services to around 330, 000 people in and around Croydon, had been issued its allocation of smartcards by Connecting for Health (CfH). But, like many other NHS Trusts, Mayday found that the smartcards had limited use and only provided access to few applications and hadn't made any significant improvement with regards to increasing security or staff efficiency.

By engaging the help of Enline to implement a strategic Identity and Access Management solution, Mayday hopes to realise the benefits the cards can deliver, i.e improved clinical efficiencies whilst maintaining the accountability of its employees.

With the new Single Sign On solution, staff will be able to log on and off, gaining access to all applications, simply by inserting and removing their cards. The changeover period between sessions on shared terminals, when one user logs off and another one logs on, will therefore be significantly reduced.

Tony Kaye, Mayday Healthcare NHS Trust IT Manager explains: "Enline's solution will enable our staff to focus on doing their jobs, rather than wasting precious time having to remember streams of passwords to gain access to core applications. The new access management system will enable us to improve clinical efficiencies and the quality and speed of our auditing as well as dramatically reducing password-reset related helpdesk calls, and their associated costs."

CfH smartcards have been a prominent issue in the NHS, with Trusts complaining of long login and logout times when changing users on workstations. As a result, many staff remain logged in to allow other users to gain faster access to workstations, seriously compromising security.

Enline's recommendation to implement Imprivata OneSign™ means that Mayday will not need to replace the CfH cards, as the solution will integrate natively with the standard issue cards, so that they can be used for domain authentication without the need to alter the cards in any way.

Mike Nelsey, Managing Director at Enline said: "Many Trusts are confused by the smartcards issued to them by the Department of Health, because they do not have the knowledge to realise the potential benefits. By taking into consideration each individual trust's needs and issues our solutions add value to the cards and encourage users to adopt them. When the cards are fit for purpose in this manner, the wide spread use of national applications is no longer a chore."

"Many trusts are unaware that their smartcards, when used as part of an effective IAM solution, can fulfill a very large variety of uses, including access to information and applications that require specific authorisation, car park entry, door access or cashless vending. An effective IAM solution unlocks the potential of these cards, and the benefits to an NHS Trust are substantial and immediate," Nelsey concludes.

About Enline plc

Enline plc has established itself as a market leader in Identity and Access Management (I&AM) – providing solutions to customers across Public and Corporate sectors – from SSO through Web Access Control to Roles and Provisioning. Enline's Identity Connects™ uses a considered approach which ensures the successful delivery of Identity Management projects realising business benefits.

Enline's client base, to which it provides consultancy, implementation, project management and ongoing support services include Health, Local Authority, Police and Corporate organisations.

For further information, please visit www.identityconnects.com.

